1357 Kapiolani Boulevard, Suite 1450 Honolulu, HI 96814 Phone: 808-953-2502

Fax: 808-913-3843

Email: aloha@malamakidney.com

Satisfaction Survey

The following questions help the care team understand how you feel about the medical care that you receive. It allows us to evaluate how we are doing and makes changes as needed. The survey will take 5 minutes for you to complete. Your input is very valuable to us and we encourage everyone to complete.

Directions: On the following pages are some things that people say about medical care. Please read each one carefully, keeping in mind the medical care that you are receiving now. (If you have not received care recently, think about what you would expect if you needed care today.) We are interested in your feelings, good and bad, about the medical care that we have provided to you.

Please circle one.

1. The care team at MKC are good about explaining the reason for medical tests and treatments.

1	2	3	5 Strongly Agree	5
ngly disagre	ee, please describe:			
care team	at MKC make it easy	for me to unders	tand my current kidne	ey function.
	Strongly Disagree	1234-	5 Strongly Agree	
1	2	3	5 Strongly Agree	5
adu diaaara				
igiy uisagi e	ee, please describe:			
igiy uisagie	e, piease describe			
	e, piease describe			
	n at MKC make it easy			
	n at MKC make it easy	for me to know h	now I care for myself.	
	n at MKC make it easy	for me to know h	now I care for myself.	
	n at MKC make it easy	for me to know h		5
care team	Strongly Disagree	for me to know h	now I care for myself5 Strongly Agree 4	5
care team	Strongly Disagree	for me to know h	now I care for myself.	5
care team	Strongly Disagree	for me to know h	now I care for myself5 Strongly Agree 4	5
care team	Strongly Disagree	for me to know h	now I care for myself5 Strongly Agree 4	5
care team	Strongly Disagree 2 ee, please describe:	for me to know h	now I care for myself5 Strongly Agree 4	5
care team	Strongly Disagree 2 ee, please describe:	for me to know h	now I care for myself5 Strongly Agree 4	5
care team	Strongly Disagree 2 ee, please describe: hat I can get the medic	for me to know h	now I care for myself5 Strongly Agree 4	5
care team	Strongly Disagree 2 ee, please describe: hat I can get the medic	for me to know h	now I care for myself5 Strongly Agree 4	5
care team	Strongly Disagree 2 ee, please describe: hat I can get the medic	for me to know h	now I care for myself5 Strongly Agree 4	5 ack financia
care team	Strongly Disagree 2 ee, please describe: hat I can get the medic	for me to know h	now I care for myself5 Strongly Agree 4	5

	Strongly Disagree 2	12	-34	5	Strongly Agree	
1	2	3			4	5
rongly disagre	e, please describe:					
t MKC, I feel	that my needs are met	in a time	ly mann	er.		
	Strongly Disagree 1	l2	-34	5	Strongly Agree	
1	Strongly Disagree 2	3		Ī	4	5
trongly disagre	e, please describe:					•
no doctors ar	nd care managers at MK	C treat r	ma in a v	Δr\	r friendly and co	urtoous mann
ie doctors ar	•				•	urteous mann
	Strongly Disagree 1	l2	-34	5	Strongly Agree	
1	2	3			4	5
rondly dicadro	e, please describe:					
octors and c	are providers at MKC s	pend ple	enty of ti	me	with me.	
octors and c	are providers at MKC s	pend ple	enty of ti	me	with me.	
1	are providers at MKC s Strongly Disagree 2	pend ple	enty of ti	me 5	with me. Strongly Agree 4	5
1	are providers at MKC s	pend ple	enty of ti	me 5	with me. Strongly Agree 4	
1 trongly disagre	are providers at MKC s Strongly Disagree 2 e, please describe:	pend ple	enty of ti	me 5	with me. Strongly Agree 4	5
1 trongly disagre	are providers at MKC s Strongly Disagree 1 2 e, please describe: ly satisfied with the me	pend ple	enty of ti	me 5	with me. Strongly Agree 4 d care I receive a	5
1 crongly disagre	are providers at MKC s Strongly Disagree 1 2 e, please describe: ly satisfied with the me	pend ple	enty of ti	me 5	with me. Strongly Agree 4 d care I receive a	5 t MKC.
1 crongly disagre am complete	are providers at MKC s Strongly Disagree 1 2 e, please describe: ly satisfied with the me Strongly Disagree 1 2	pend ple	enty of ti	me 5 and	with me. Strongly Agree 4 d care I receive a Strongly Agree 4	5 t MKC.
1 crongly disagre am complete	are providers at MKC s Strongly Disagree 1 2 e, please describe: ly satisfied with the me	pend ple	enty of ti	me 5 and	with me. Strongly Agree 4 d care I receive a Strongly Agree 4	5 t MKC.
1 trongly disagre am complete	are providers at MKC s Strongly Disagree 1 2 e, please describe: ly satisfied with the me Strongly Disagree 1 2	pend ple	enty of ti	me 5 and	with me. Strongly Agree 4 d care I receive a Strongly Agree 4	5 t MKC.
1 trongly disagre am complete 1 trongly disagre	are providers at MKC s Strongly Disagree 2 e, please describe: Strongly Disagree 2 e, please describe: 2 e, please describe:	pend ple	ucation	me 5 and	with me. Strongly Agree 4 d care I receive a Strongly Agree 4	t MKC.
1 trongly disagre am complete 1 trongly disagre	are providers at MKC s Strongly Disagree 1 2 e, please describe: ly satisfied with the me Strongly Disagree 1 2	pend ple	ucation	me 5 and	with me. Strongly Agree 4 d care I receive a Strongly Agree 4	t MKC.
1 trongly disagre am complete 1 trongly disagre	are providers at MKC s Strongly Disagree 2 e, please describe: Strongly Disagree 2 e, please describe: 2 e, please describe:	pend ple	ucation	me 5 and	with me. Strongly Agree 4 d care I receive a Strongly Agree 4	t MKC.
1 trongly disagre am complete 1 trongly disagre	are providers at MKC s Strongly Disagree 2 e, please describe: Strongly Disagree 2 e, please describe: 2 e, please describe:	pend ple	ucation	me 5 and	with me. Strongly Agree 4 d care I receive a Strongly Agree 4	t MKC.
1 trongly disagre am complete 1 trongly disagre	are providers at MKC s Strongly Disagree 2 e, please describe: Strongly Disagree 2 e, please describe: 2 e, please describe:	pend ple	ucation	me 5 and	with me. Strongly Agree 4 d care I receive a Strongly Agree 4	t MKC.
1 trongly disagre am complete 1 trongly disagre	are providers at MKC s Strongly Disagree 2 e, please describe: Strongly Disagree 2 e, please describe: 2 e, please describe:	pend ple	ucation	me 5 and	with me. Strongly Agree 4 d care I receive a Strongly Agree 4	t MKC.